

## Healthcheck

### Improve the effectiveness of your Sophos software

Like any business, your organization must adapt to constant change. Employee turnover, reorganizations, new technology infrastructure, and additional compliance requirements – all of these changes affect how well your Sophos endpoint, encryption and gateway software are delivering the protection levels needed.

#### Service Overview

Sophos Professional Services - Healthcheck is a project-based service that helps verify your solution is optimally configured, taking into account any requirements or configuration changes since your software was originally deployed. Sophos consultants make recommendations to ensure that your Sophos software meets your current security requirements as effectively as possible. The activities and deliverables of the Healthcheck service are organized into three areas:

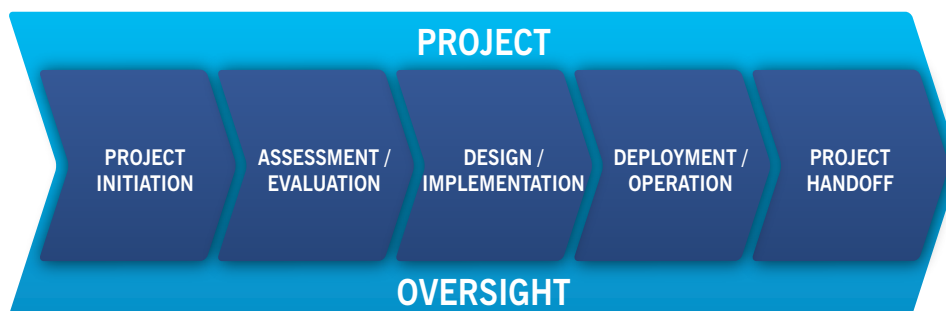
**Discovery** – Understand current configuration, policies, and procedures and identify any relevant changes since initial implementation

**Gap Analysis** – Assess current policies, configurations and procedures against best practices and their ability to meet current security requirements

**Recommendations** – Develop an optimization plan that specifies all actions required to close any requirements gaps, increase efficiencies, and improve effectiveness

#### Proven ITIL-based methodology

Sophos Professional Services consultants use a comprehensive, ITIL-based delivery methodology for every engagement. This provides a consistent approach and proven tools to help you with the deployment and operation of your Sophos security software.



#### Service Deliverables

- » Gap analysis document
- » Optimization plan

#### Benefits

- » Increase efficiency and effectiveness
- » Close compliance gaps
- » Reduce security risks
- » Maximize the return from your Sophos investment

## Service Description

### Discovery

During the discovery stage Sophos Professional Services consultants will collect data regarding your setup and interview security administrators, operators, and data center management to understand your security posture, architecture and current threat exposures. The specific activities and deliverables associated with discovery include:

- Identify project team members
- Administer security questionnaire
- Conduct onsite interviews and/or workshop with client project team members
- Review current configurations of the Sophos solutions via management interfaces

### Gap Analysis

During the gap analysis stage Sophos Professional Services consultants compare current security policies against best practices, and can advise you on topics such as policy enforcement, threat management and data protection. The specific activities and deliverables associated with gap analysis include:

- Compare current security policies with best practices
- Analyze policy enforcement procedures
- Analyze threat management procedures

### Recommendations

During the recommendation stage Sophos Professional Services consultants determine the adjustments that need to be made to optimize your security environment, and identify any training required to help mitigate future issues. The specific activities and deliverables associated with recommendation include:

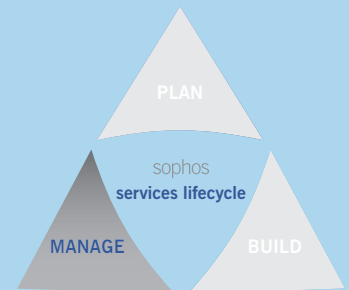
- Identify required architectural changes
- Identify and complete configuration changes
- Develop optimization plan including:
  - » Policy changes
  - » Policy enforcement procedures
  - » Threat management procedures
- Develop training plan

## For more information

To learn more about how Sophos Professional Services – Healthcheck can help your organization contact your Sophos representative or visit us at: <http://www.sophos.com/support/services/proservices.html>.

## Maximize ROI throughout the Sophos services lifecycle

Healthcheck is one of the service offerings available from Sophos' Professional Services that help support the services lifecycle of Sophos software — from planning and implementation to ongoing operation of the system



Sophos Professional Services - Healthcheck helps you optimize an existing endpoint, encryption or gateway solution based on Sophos' security software. Whether you need to create a new system or connect to existing security, we apply best practices to help you meet your information and network security needs.

Sophos enables enterprises worldwide to secure and control their IT infrastructures. Trusted by more than 100 million users and endorsed by industry analysts as a leader, Sophos provides a full range of endpoint, encryption, and gateway solutions that are simple to deploy, manage and use. With Sophos, you'll have the best protection against today's complex, blended threats.